



SBU - Industrial Packaging,
5, J. N. Heredia Marg, Ballard Estate,
Mumbai- 400001, India
Tel. No. 091 - 022 - 66258209/66258190
Fax No. 091 - 022- 66258200

NOTICE INVITING TENDER

Tender No. 0100PE1554 dated 31.12.2019

Due date of Tender: 20.01.2020 at 14:00 hrs.

INTRODUCTION

Balmer Lawrie & Co. Ltd is a Mini-Ratna-I Public Sector Enterprise under the Ministry of Petroleum & Natural Gas, Government of India along with its six joint ventures in India & abroad. Today it is a much-respected transnational diversified conglomerate with presence in both manufacturing and service sectors. Balmer Lawrie is a market leader in Steel Barrels, Industrial Greases and Specialty Lubricants, Corporate Travel and Logistic Services. It also has significant presence in most other business. It operates, viz, Performance Chemical, Logistic Infrastructures etc. In Industrial Packaging, we are the leading manufacturer of MS Drums, holding the largest market share in India. The Company has a distributed manufacturing base with factories in Mumbai, Chennai, Chittoor, Silvassa, Asaoti, Kolkata, Talaja and Vadodara. Our Plants are ISO Certified and conform to Safety, Health and environment norms.

Balmer Lawrie & Co. Ltd., Industrial Packaging invites **COMPREHENSIVE PUBLIC TENDER** in **TWO BID SYSTEM** under **Online e-Tender Bid submission** from resourceful and reputed transporters for carrying out **Transportation of Empty OHIP MS Barrels of 200Ltrs. capacity in CONTAINERIZED Truck (minimum carrying capacity of 180 Barrel by road from Barrel Plant, M/s. Balmer Lawrie & Co. Ltd., Industrial Packaging, No.32, Sathangadu Village, Manali, Chennai 600 068, Tamilnadu and from our plant Industrial Packaging,62, Patnam Post & Village, Thavanampalle Mandal, Araconda Road, Chittoor- 517131, Andhra Pradesh to our customers at various destinations within South India** for the period **from April 2020 to March 2021** from the of the date of intimation / placement of purchase order.

The Tender is conducted at Balmer Lawrie e-Procurement Portal: <https://balmerlawrie.eproc.in>, bidders can download Tender Document from www.balmerlawrie.com.

Contact details for any clarification over the tender.

Balmer Lawrie & Co.Ltd. SBU-Industrial Packaging, 5, J. N. Heredia Marg, Ballard Estate Mumbai – 400 001.	C1 India Pvt.Ltd. 603,Coral Classic,20 th Road, Near Ambedkar Park, Chembur Mumbai-400 071
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Contact Nos. and email IDs for C1 India helpdesk officers

HELPDESK NOS ARE OPEN BETWEEN 1000 HRS to 1830 HRS IST (MONDAY TO FRIDAY (Exclusions: Balmer Lawrie HOLIDAYS))			
Please email your issues before your call helpdesk. This will help us serving you better.			
Balmer Lawrie & Co Ltd. , 21, Netaji Subash Road, Kolkata - 700 001			
Dedicated email : blsupport[at]c1india[dot]com			
Dedicated Helpdesk for Balmer Lawrie			
Contact Person	E-Mail ID	Tel. No.	Helpdesk Nos are open from
1. Mr. TirthaDas (Kolkata)	tirtha.das@c1india.com	+91-9163254290	MON - FRI
2. Mr. CH. Mani Sankar (Chennai)	chikkavarapu.manisankar@c1india.com	+91-6374241783	MON - SAT
3. Ms. Ujwala Shimpi (Mumbai)	ujwala.shimpi@c1india.com	+91-22-66865608	MON - FRI
4. Helpdesk Support (Kolkata)	blsupport@c1india.com	+91-8017272644	MON - SAT
Escalation Level 1			
Mr.Tuhin Ghosh	tuhin.ghosh@c1india.com	+91-8981165071	

Or

Balmer Lawrie's officials Contact nos. and e.mail ID's

1. Mr. N D Yadav, Mob.08879294183, Land Line No.022 66258191, e.mail: yadav.nd@balmerlawrie.com

FORMAT OF TENDER DOCUMENT CONSISTS OF:

- A. Instruction for bidders
- B. Tender Base Information
- C. Pre-Qualification Criteria
- D. Commercial Terms & Conditions
- E. General Terms & Conditions
- F. Annexure- I – Scope of Work & Schedule Of Requirement
- G. Annexure- II Details of Bidder
- H. Annexure – III Truck Inspection Sheet
- I. Annexure-IV - PROFORMA for BG as SD
- J. Annexure V Supplier code of conduct

The bidder is expected to examine the Tender documents, including all instructions, forms, General Terms & Conditions, Special Terms & Conditions, Technical Specifications and other documents and to fully familiarize itself with the requirements of the bidding documents. Failure to furnish all the information required by the Bidding Documents or the submission of a bid not substantially responsive to the Bidding Documents in every respect may result in the rejection of the Bid.

A. INSTRUCTIONS FOR BIDDERS:

Comprehensive Public Tender in Two Bid System under **Online e-Tender Bid submission** from resourceful and reputed transporters for carrying out **Transportation of Empty OHIP MS Barrels of 200Ltrs. capacity in CONTAINERIZED Truck (minimum carrying capacity of 180 Barrel) by road from Barrel Plant, M/s. Balmer Lawrie & Co. Ltd., Industrial Packaging, No.32, Sathangadu Village, Manali, Chennai 600 068, Tamilnadu and from our plant Industrial Packaging,62, Patnam Post & Village, Thavanampalle Mandal, Araconda Road, Chittoor- 517131, Andhra Pradesh to our customers at various destinations within South India for the period from April 2020 to March 2021 as per detailed specification contained in Annexure-I.**

1. SALIENT FEATURES OF THE TENDER:

- a. For online e-Tender, the bidder has to register in Balmer Lawrie Web Portal through M/s. C1 India Pvt. Ltd., prior to their participation as per guidelines provided under "Conditions for Online Bid Submission" at last pages.
- b. Tender Type – **National Competitive Bidding**
- c. Tender Category – **Two Bid Tender** (The tender document comprises of **Un priced Bid & Price Bid**)
- d. Evaluation Type - **Item-wise: Prices are compared at individual item level**
- e. Payment of **Earnest Money Deposit / Security Deposit**
- f. **Price Escalation / De-Escalation on increase/decrease of HSD price.**
- g. **Please Refer to Annexure – I for detailed Scope of Work & Schedule of Requirement.**

2. TENDER DETAILS:

- a. Tender Documents comprises in two parts viz. **Part-I (Un-priced Bid)** and **Part-II (Price Bid)**.
- b. The **Un-priced Part** consists of **Pre-qualification Criteria**, Details of Bidder, Notice Inviting Tender, EMD/ SD Payments Conditions of Contract & the Priced Part consists of details of Destination and Estimated Requirement.
- c. The bidder is requested to download the tender document and read all the terms and conditions mentioned in the tender document and seek clarification if in doubt from the Tender Inviting Authority.
- d. Further, **only the Price-Bid of technically qualified (Un-priced Bid) bidders who meet the pre-qualification criteria as mentioned in the tender will be opened.**
- e. The bidder has to keep track of any changes by viewing addendum / corrigendum issued by the tender inviting authority on time – to – time basis in the e-procurement platform / BL website www.balmerlawrie.com . The Company calling for tenders shall not be responsible for any claims/ problems arising out of this.

3. TENDER SUBMISSION (ONLINE):

- a. The bidder should complete all the processes and steps required for bid submission. The successful bid submission can be ascertained once acknowledgement is given by the system through bid submission number after completing all the processes and steps. M/s. Balmer Lawrie & Co Ltd & M/s. C1 India Pvt. Ltd., are not responsible for incomplete bid submission by users. Users may also note that the incomplete bids will not be saved by the system and are not available for the tender inviting authority for processing.
- b. All correspondence shall be addressed to the office of **Dy. Manager (SCM) M/s. Balmer Lawrie & Co Ltd., J N Heredia Marg, Ballard Estate , Mumbai 400 001 Land Line : 022066258191 / Fax no : 66258200.**

4. IMPORTANT POINTS TO BE NOTED:

- i. **Due date for bid submission 20.01.2020 at 14:00 hrs.**
- ii. All documents required in the tender can be deposited in the Tender Box at **our Ballard Estate Office, 5, J. N. Heredia Marg, Ballard Estate, Mumbai-400 001.**
- iii. The term "**BL**" wherever mentioned in the tender document refers to "**Balmer Lawrie & Co. Ltd.**"
- iv. **BL would be the Purchaser. The successful bidder will be the Service provider.**
- v. **This document is the Tender.**
- vi. **The Acceptance of the Order by the successful bidder will form the contract.**
- vii. **The successful bidder must ensure providing appropriate truck as against locations mentioned in Annexure – I (Containerized Truck).**
- viii. **Earnest Money Deposit (EMD)**
EMD is exempted for those vendors registered under NSIC (National Small Industries Corporation) (or) coming under the definition of Micro and Small Industries and holding valid registration certificates covering the tendered items / services. However, Self-attested copy of Udyog Aadhar Memorandum certificate must be submitted along with the duly filled, stamped and signed declaration attached at Annexure VI in this regard.

5. CORRIGENDUM TO TENDER:

The bidder has to keep track of any changes by viewing the addendum / Corrigendum's issued by the Tender Inviting Authority on time-to- time basis in the BL's Website. The Company calling for tenders shall not be responsible for any claims/problems arising out of this.

6. **BID VALIDITY:** The Price Bid submitted by bidder shall remain valid for a period of **Three Months** from the date of opening of the Price Bid.
7. **BID REJECTION CRITERIA:** A bid may be rejected if
 - a. If the bidder fails to submit the Earnest Money Deposit (EMD)/Bid Bond amount online within the bid due date.
 - b. The deviations from the terms mentioned in the document affects in any way the scope, quality and performance.
 - c. Conflict of interest between the bidder and the Company is detected at any stage.
 - d. Bidders who are having unresolved issues, disputes, complaints, legal or court cases against the company and bidders with whom Balmer Lawrie have/had any dispute during the last 5 years whether the same has/had been subsequently settled or not, will not be eligible to participate/bid in the tender.
8. **CLARIFICATION:** Clarifications that the Bidder needs to have on the tender specification can be sought from BL in writing within one week from the date of issue of this enquiry. All clarifications shall be by e-mail (*Only email queries shall be replied*)
9. **COMPLETE SCOPE OF WORK:** **The complete scope of work has been defined in Annexure- I of the tender document. Only those bidders who take responsibility and bid for the complete scope of work may be considered for further evaluation.**

10. **TENDER DOCUMENTS AND DEVIATIONS:**

It is expected that bidders will submit bids based strictly on the terms and conditions and specifications contained in the bidding documents and will not stipulate any deviations. **Deviation from technical specifications, as given in the Tender Document would invite immediate dis-qualification from further consideration of the bid.**

B. **TENDER BASE INFORMATION**

a.	Tender No.	:	0100PE1554 dt. 31.12.2020
b.	Tender Title	:	
	Transportation of Empty MS Barrel by road in CONTAINERIZED TRUCKS from Barrel Plant Chennai to various Customers located various destinations within South India. Transportation of Empty MS Barrel by road in CONTAINERIZED TRUCKS from Barrel Plant Chittoor to various Customers located various destinations within South India.		
c.	Tender Description	:	
	Transportation of Empty OHIP MS Barrel of 200Ltrs. nominal capacity with dimensions 600mm Ø x 900mm height and weighing approximately 15Kgs. to 24Kgs. by road in CONTAINERIZED TRUCKS from Barrel Plant, Industrial Packaging, 32, Sathangadu Village, Manali, Chennai – 600 068, Tamilnadu to our various destinations outside Chennai within South India for the period from April 2020 to March 2021 Transportation of Empty OHIP MS Barrel of 200Ltrs. nominal capacity with dimensions 600mm Ø x 900mm height and weighing approximately 15Kgs. to 24Kgs. by road in CONTAINERIZED TRUCKS from Barrel Plant, Industrial Packaging, 62, Patnam Post & Village, Thavanampalle Mandal, Araconda Road, Chittoor- 517131, Andhra Pradesh to our customers at various destinations within South India for the period from April 2020 to March 2021		
d.	Tender Type (NCB / ICN / Limited) (National Competitive Bidding– NCB, Inter-national Competitive Bidding–ICB)	:	N C B
e.	Factory / Division	:	Industrial Packaging, Chennai & Chittoor
f.	Currency (India Rupees / U S Dollars)	:	INDIAN RUPEES
g.	Section / Sub-division	:	-
h.	Tender Category (Single Bid/ Two Bid / EOI)	:	TWO BID TENDER
i.	Evaluation Type: (Item-wise : Rates are compared at individual item level , Schedule-wise : Rates are compared as groups of similar items)	:	ITEM-WISE (location wise)
j.	Estimated Value (min)	:	N.A.
k.	Estimated Value (max)	:	N.A.
l.	Payment Level (Tender Level / Item Level)	:	TENDER LEVEL
m.	Currency of payment	:	Indian Rupees (INR)
n.	EMD Amount	:	₹ 90,000/- (Rupees Ninety Thousand only) Annexure VII - Terms and Conditions for making Online-Payments towards Earnest Money Deposit (EMD)
o.	Payment Mode	:	Online Mode only, Demand Draft / Cheque / Cash or any other forms of payment are not acceptable

p.	<p>The EMD to be deposited within the Due date for the tender.</p> <p>EMD is exempted for those vendors registered under NSIC (National Small Industries Corporation) (or) coming under the definition of Micro and Small Industries and holding valid registration certificates covering the tendered items / services. However, Self-attested copy of Udyog Aadhar Memorandum certificate must be submitted along with the duly filled, stamped and signed declaration attached at Annexure VI in this regard.</p>
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C. PRE- QUALIFICATION CRITERIA

1.	<p>The bidder shall have minimum of Three year experience in goods transport with reputed companies</p>
1.1	<p>Copy of certificate of incorporation / Certificate of Registration / Shop & Establishment Certificate / any other registration issued by local governing body mentioning bidder's name.</p>
1.2	<p>Self-Declaration regarding experience in goods transportation business for Three Year</p>
2.	<p>The bidder should have a minimum average annual turnover of Rs. 50.00 Lakh in the last three financial years [i.e. 16-17, 17-18, 18-19] and the bidder has to submit copies of their company's Balance Sheet [or] Business Turnover Statement duly certified by a Chartered Accountant as documentary proof in support of their business turnover.</p> <p>2.1 <u>Minimum average annual turnover criteria is relaxed to the extent of Rs. 25.00 Lakhs for bidders conforming to "startup India Scheme" subject to submission of self-attested copy of "valid Certificate" issued by Department of Industrial Policy & Promotion (DIPP)</u></p>
3.	<p>The bidder shall be executed at least one single order value of minimum of Rs.10.00Lakh in any one year of the last three financial years [[PO copies to be furnished or contract copy along with CA certified ledger copy to be furnished]].</p>
4.	<p>The bidder should own / have attached minimum of 40 Trucks for barrel transportation work, of which a minimum of 10 Trucks must be their own Tucks and 30 Trucks may be Attached / Leased. The trucks offered shall be Containerized Trucks and should have a minimum carrying capacity of 180Barrels [mix of horizontal and vertical type of loading permitted]. The bidder has to provide the details such as copies of RC Book, Insurance, permit etc. for the above trucks and also the size of each truck.</p>
5.	<p>Copy of PAN must be enclosed.</p>
6.	<p>Bids received without any of the above will be rejected.</p>
7.	<p>Only those bidders who meet the above Pre-qualification criteria will be qualified for opening of their Price Bid subsequently.</p>

A. COMMERCIAL TERMS & CONDITION

1.	Period of Contract: April 2020 to March 2021. However, extendable for further period of Twelve Months prior to expiry of contract at the same terms and conditions. The exact date of commencement of the contract shall be decided based on the finalization of the contract.										
2.	The quantity mentioned under schedule of requirement is merely indicative and the company cannot give any commitment. The company reserves the right at its discretion to enhance the ordered quantity by 10%.										
3.	The rate quoted shall be on “per Barrel Basis” only and the Rate quoted would include the loading & unloading charges, transit insurance and Toll charges. Rate quoted by truck basis [or] any other basis is not acceptable and will be rejected.										
4.	Stacking / Loading : a. Loading and stacking of barrels will be allowed in a mix of vertical and horizontal b. Loading / Unloading of barrels shall be arranged by the successful bidders.										
5.	Inter change / transfer of ordered quantity among destinations within the awarded estimated order value of the contract shall be made by the company.										
6.	In the event of failure of any one of the successful bidder to provide the required number of trucks as per company's requirement, the company shall interchange / transfer of ordered quantities among destinations to the other successful bidder[s] with respective type of trucks.										
7.	The offer submitted by bidder should be valid for the company's acceptance for a period of 90 days from the due date of opening of price bid.										
8.	The bidders are requested visit our plant, get acquainted with the type of job / work and understand the nature of job / work / responsibilities in totality before participating in this e-tender.										
9.	Any change in statutory levies imposed by Union / State Govt. on the transport service shall be made applicable appropriately.										
10.	<p>PRICE ESCALATION / DE-ESCALATION:</p> <p>i. Escalation / De-Escalation of transport rates only on account of increase/decrease in the diesel price will be considered.</p> <p>ii. Escalation/De-escalation clause shall be applicable only, when the impact of series of diesel price increase/decrease results in accumulated net increase/ decrease of Rs. 2.00/- per Litre (Rs. Two only).</p> <p>iii. Such increase / decrease shall be applicable only for the prospective period from the date, on which the accumulated impact reaches Rs. 2.00/- and above.</p> <p>iv. The formula for escalation / de-escalation of transport charges is as follows:</p> <p>v. Escalation / De-escalation of transport rate in Rupees Per barrel will be</p> <table border="1" style="margin-left: 40px;"> <tr> <td style="text-align: center;">* Fuel Factor</td> <td style="text-align: center;">X</td> <td style="text-align: center;">Base Rate for transportation as per contract.</td> <td style="text-align: center;">X</td> <td>Actual cumulative Increase / decrease in market diesel Price per litre in Chennai / Chittoor District subject to a min of Rs.2.00 / Litre.</td> </tr> <tr> <td></td> <td></td> <td></td> <td></td> <td>Prevailing market price of diesel per litre in Chennai / Chittoor District prior to increase / decrease.</td> </tr> </table> <p>vi. A Common Fuel Factor of 0.20 *will be taken into consideration. Fuel factor is the value component of diesel in the rate quoted by the successful bidder expressed as a factor / proportion of the base rate of transportation. The fuel fact will be uniform for all successful bidders and destinations</p> <p>vii. ** Prevailing lowest diesel price among the oil companies shall be taken as basis for arriving at the price escalation / De-escalation as on the date of opening of the tender.</p> <p>viii. The current prevailing diesel price at Chennai as on 23.12.2019 is Rs 70.75 per Litre</p> <p>ix. The current prevailing diesel price at Chittoor as on 23.12.2019 is Rs 72.68 per Litre</p>	* Fuel Factor	X	Base Rate for transportation as per contract.	X	Actual cumulative Increase / decrease in market diesel Price per litre in Chennai / Chittoor District subject to a min of Rs.2.00 / Litre.					Prevailing market price of diesel per litre in Chennai / Chittoor District prior to increase / decrease.
* Fuel Factor	X	Base Rate for transportation as per contract.	X	Actual cumulative Increase / decrease in market diesel Price per litre in Chennai / Chittoor District subject to a min of Rs.2.00 / Litre.							
				Prevailing market price of diesel per litre in Chennai / Chittoor District prior to increase / decrease.							
11.	<p>EARNEST MONEY DEPOSIT (EMD)/BID BOND:</p> <p>Earnest Money Deposit Amount ₹ 90,000/--(Rupees Ninety Thousand only).</p> <p>Bidders have to submit Earnest Money Deposit by online mode only (Refer Annexure VII). The EMD/Bid Bond to be deposited within the Due date for the tender. OFFERS RECEIVED WITHOUT EMD WILL BE REJECTED</p> <p>a. For the successful bidder, the EMD will be refunded only after they submit the necessary Security Deposit against the work order placed on them. EMD will carry no interest.</p> <p>b. For the unsuccessful bidders, the EMD will be refunded only after the successful bidder has accepted the Purchase order and the acknowledgement of the same has been received by BL.</p>										

	<p>c. Linking of EMD amount with earlier transactions / adjustments with pending bills or any other amount payable by the company is not allowed.</p> <p>EMD is liable to forfeiture in the event of</p> <ol style="list-style-type: none"> Withdrawal of offers during validity period of the offer. Non acceptance of orders. Non Confirmation of acceptance of orders within the stipulated time after placement. Any unilateral revision made by the bidder during the validity period of the offer. Non execution of the documents after acceptance of the contract due to any dispute of the bidder or any reason whatsoever. Non submission of Security Deposit. <p>For successful bidder, the EMD will be adjusted towards Security Deposit amount required to be paid by the successful bidder and excess amount shall be refunded in case of being higher than the required Security Deposit amount.</p> <p>EMD is exempted for those vendors registered under NSIC (National Small Industries Corporation) (or) coming under the definition of Micro and Small Industries and holding valid registration certificates covering the tendered items / services. However, Self-attested copy of Udyog Aadhar Memorandum certificate must be submitted along with the duly filled, stamped and signed declaration attached at Annexure VI in this regard.</p>
12.	<p>SECURITY DEPOSIT [SD]:</p> <p>The SD amount payable by the successful bidder would be 5% of the contract value by Demand Draft payable from any Nationalized / Schedule Bank drawn in favor of Balmer Lawrie & Co. Ltd. payable at Mumbai. The Security Deposit may be submitted within 15 days of receipt of the Purchase Order. Security Deposit can also be made directly to our Standard Chartered Bank (Account No. 222-0-526803-6, NEFT Code - IFSC "SCBL0036046) through electronic transfer and proof of transfer of funds deposited with us.</p> <p>The Successful bidder is required pay 50% of the above SD upfront within 15days from the date of receipt of order. And the balance 50% shall be built up from their running bills @ 10% subsequently till the entire balance SD amount is built up.</p> <p style="text-align: center;">[or]</p> <p>The entire SD amount can be submitted as Bank Guarantee [BG] valid for period of 24 Months for an equivalent amount issued by Nationalized / Scheduled Bank within 15days from the date of receipt of intimation from the company. In this regard the format given by company will only be used for submitting the BG.</p> <p>The Security Deposit paid by Pay Order/Demand Draft/Bank Transfer shall bear no interest and shall be refunded through Bank transfer to successful bidder, only on successful delivery of the tendered service and</p> <p>All sums of compensation or other sums of money as determined, if any, payable by the bidder may be deducted from the Security Deposit.</p> <p>The Security Deposit amount can be adjusted to the extent of EMD amount for the successful bidder.</p> <p>Security deposit is liable to forfeiture in the event of:</p> <ol style="list-style-type: none"> Non Supply after Acceptance of Purchase Order. Successful Bidder fails to deliver the service as per the terms & condition of the Purchase Order. Successful Bidder violates the tender conditions. If the performance of the bidder is found to be unsatisfactory Any unilateral revision made by the successful bidder during the validity period of the contract.
13.	<p>PAYMENT:</p> <ol style="list-style-type: none"> The successful bidder shall submit the bills on FORTNIGHT Basis only, i.e. the first bill for the period 1st to 15th and the second bill for the period 16th to last working day of the month. Payment will be released 30days from the date of submission of bill as recorded by our sales administrative dept. <p>Central Government vide Notification No.50/2018 dated 13th September 2018, has made TDS provision applicable under GST Law on all payments affected by Public Sector Undertaking (PSU) w.e.f 1st October 2018.</p> <p>BALMER LAWRIE being a PSU these provisions will be applicable for all the payments made by BALMER LAWRIE on or after 1st October 2018. TDS shall be deducted @ 2% of taxable value excluding GST.</p> <p>TDS deducted from your payments will be deposited with GST authorities by 10th of the following</p>

	<p><i>month and TDS certificates will be issued subsequently. Kindly note that this TDS under GST Act shall be deducted on both material as well as services. Further this TDS under GST Act is in addition to the TDS as applicable under Income Tax Act, 1961</i></p> <p>Bills for transportation shall be accompanied by acknowledged delivery Challan, confirming the receipt of barrels by the consignees / customers in good condition, and without any loss / physical damage to the barrels. Bills will not be accepted by us for payment without the consignee's acknowledgment in the delivery Challan.</p>
14.	<p>LOADING / UNLOADING OF BARRELS: The loading / unloading of barrels shall be arranged by the successful bidder. The loading / unloading will be done during 6.00AM to 10.00PM However, if required, the successful bidder has to place trucks and lift barrels even on Sundays & Holidays also on exigency basis. In that case, the successful bidder has to arrange for loading and unloading the barrels accordingly.</p>
15.	<p>a. The company normally will not pay any detention charges whatsoever if the truck is detained at the customer end beyond their control since such situation may arise very rarely and not regularly.</p> <p>b. However, during exceptional circumstances, detention charge of Rs.1,000/- per day per truck would be payable provided that the truck loaded with company's barrel is not unloaded within 24 Hours from the time of reporting at our customer premises. In such cases, the successful bidder's truck report time and barrel unloading time at our customer premises has to be duly certified by our customer and copy of the same must be provided along with claim to consider issuance of payment by company.</p>
16.	<p>Transit Insurance: The successful bidder shall take transit insurance for the barrels taken from the company for delivery to our customers during transportation. In case of any transit loss / damage the company shall recover the cost of lost/damaged barrels from the successful bidder either by appropriate deductions from their bills or by adjustment from the security deposit amount. The barrel cost per unit will be calculated based on the invoice value for recovering the cost of short supply. It will be the responsibility of the successful bidder to lodge necessary claim with the insurance company and recover their loss from the insurance company. Hence insurance policy should be taken by the successful bidder for this purpose. In case of any transit loss / damage the company shall recover the cost of lost/damaged barrels from the successful bidder either by appropriate deductions from their bills or by adjustment from the security deposit amount.</p>
17.	<p>PENALTY & RISK PURCHASE CLAUSE:</p> <p>(i) NON-PLACEMENT OF TRUCKS & DELIVERY: - The successful bidder shall place the trucks as per our requirement / daily call-ups and lift the barrels within 24 hours of telephonic intimation to them. In the event of their failure to do so, the company shall be free to engage any other transporter from the open market at the then prevailing market rate at the risk of the successful bidder. The additional cost, if any, incurred by the company on this account will be recovered at actual from the successful bidder from their Security Deposit / Running Bills.</p> <p>(ii) In the event of unsatisfactory performance or developments leading to creation of lack of confidence in the successful bidder at any stage of operation of the contract, the company reserves the right to cancel the contract. In such case, the company also reserves its right to get the balance portion of the job executed through other means at the entire risk and cost of the successful bidder. <u>If such failures is of frequent in nature during the contract period, the company at its discretion may also cancel the contract placed on the successful bidder for the remaining period of the contract and also forfeit the Security Deposit of the successful bidder.</u> The company will be the sole judge in taking such a decision and will not be obliged to assign any reasons for its action. Such cancellation will be without prejudice and entirely at company's discretion.</p>
18.	<p>Sub-Letting: The successful bidder shall not be allowed to sub-let either wholly or any part of the order without the Company's prior written consent.</p>
19.	<p>The Company reserves the right at any time to appoint parallel transporters / contractors for the destinations tendered without giving any notice whatsoever to the existing contract.</p>
20.	<p>It will be the responsibility of the successful bidder to ensure that the documents like Invoice, Excise Duty Gate Pass, Delivery Challan, Test Certificate etc. are handed over to the customer and necessary acknowledgement is taken for receipt of the same. In the event of loss or non-receipt of acknowledgement for the documents submitted, the Successful bidder shall take the responsibility and any financial losses involved in it would be to the successful bidder's account.</p>
21.	<p>Secrecy of documents: The successful bidder has to strictly maintain secrecy of all our documents carried by them, failure found, if any, at any point of time will straight away lead to cancellation of the contract and the losses pertaining to the event shall be recovered from the bills.</p>

22.	Protection of Barrels: The truck shall be fully covered with water proof tarpaulin and shall necessarily be provided for each and every load. In addition, the platform of the truck should be flat & a leveled one. Cross angles and reapers to be provided with rubber pad to avoid any scratches over the barrels during transit In the event of the successful bidder not providing the tarpaulin, the Company shall provide the same and the cost shall be recovered from them. The base of the surface / platform of the truck should be absolutely even. Sufficient care to be taken to ensure that there are no projections/Nails in the Vehicle Body which may cause damage to the barrels in transit. Prevention of such damages shall be the responsibility of the successful bidder and cost of damages will be recovered from the successful bidder.
23.	The Successful bidder shall be entirely responsible for safe handling, security of goods while in transit and delivery in good condition. The cost of damages if any will be recovered from the successful bidder. Incase of accident to third parties while handling the barrels (i.e. loading of barrels at our Works, in transit, unloading of barrels at our customer premises), it shall be the successful bidder's responsibility to initiate or defend legal actions arising out of the use of their trucks and payment of compensation, if any, to the third party and others who have a valid legal claim arising out of the accident.



B. GENERAL TERMS & CONDITION

1.	Purpose of the contract: This contract is for placement of trucks for transportation of Empty Barrels as set forth in the work order and as per the schedule to the work order.
2.	The quantity indicated is only an estimate, based on the present level of operations in our Plant and is subject to variation depending upon the actual needs of the Plant from time to time
3.	The Company reserves the right to relax any of the tender conditions, if necessary, while finalizing the tender at its discretion.
4.	Octroi: If any will be reimbursed by the company at actual on the date of delivery against production of proof payments. Reimbursement will be limited to the actual octroi charges and shall not include incidental expenses / charges incurred if any.
5.	The successful bidder has to maintain all relevant statutory records and recover / pay contributions in respect of their employees under the Factories Act, Central Labour Act, PF Act, FPF Scheme, ESI Scheme, Workmen's Compensation Act, and other labour laws. In all respects, the successful bidder shall be responsible for employment, welfare, conduct etc. of their office employees and shall indemnify the company against any claim, demand or action at the instance of any office employees or by any authorities. The successful bidder shall also ensure to pay his employees the Bonus they are entitled to as mentioned under the payment of Bonus Act, 1965, and submit proof towards effecting payment of Bonus.
6.	The successful bidder shall hold the company harmless and indemnified from and against all claims, charges and costs for which the company may be held liable under the Workmen's Compensation Act 1923. Employees Liability Act 1930 and amendments thereof and expenses which the company may be made to bear by them in respect of personnel injuries to the servants and employees of the company, arising out or occasion through the acts of commissions / omissions whether due to negligence or not of the successful bidder or his agents or his employees in carrying out the job of the successful bidder.
7.	The successful bidder shall ensure workmen employed in the execution of the contract are insured against accidents and injuries. The company shall not be held responsible for any liability what so ever legal or otherwise arising out of execution of the contract by the transporters employees casual or otherwise and third parties. The successful bidder shall be liable to bear damage under Employers Liability Act 1938 and amendments 1970 thereof, the expenses which the company may be made to bear by them in respect of personnel injuries to the servants and employees of the company, arising out or occasion through the acts of commissions / omissions whether due to negligence or not of the transporter or his agents or his employees in carrying out the job of the transporter.
8.	Once the barrels are loaded on the successful bidder's truck, the successful bidder is responsible for their safe keeping and delivery to the destination until our receiving a signed challan signifying acceptance of the consignment by our customer. <u>In the event of damage or loss of barrels whilst in the custody of the successful bidder, the successful bidder will be required to reimburse 'full value' of the barrels damaged or lost. 'Full Value' will be equivalent to the Invoice Value inclusive of taxes, duties etc and loss of goodwill if any.</u>
9.	All the trucks to be provided by the successful bidder should qualify as per the qualification norms of the State Government for plying within Chennai jurisdiction.
10.	The successful bidder will have to provide agreed number of sturdy tucks in good working condition every morning to clear the entire quantity of barrels scheduled for dispatch. Schedule will be given one day in advance to your representative.
11.	The successful bidder will have to submit a list of his drivers, cleaners and other workmen and only on our approval and issue of passes they are permitted to enter our factory premises. Changes, if any, must receive our approval
12.	The successful bidder will be responsible for the welfare and discipline of his employees inside our factory. He must also undertake to comply with all statutory regulations for employment of his employees. Any expenses incurred by us under these regulations will have to be reimbursed by him. The successful bidder will be deemed to be the ultimate employer of his men.
13.	PRESERVATION: Fully covered tarpaulin shall necessarily be provided for each and every load. In addition, the platform of the truck should be flat & a leveled one. Cross angles and reapers to be provided with rubber pad to avoid any scratches over the barrels during transit In the event of the successful bidder not providing the tarpaulin, the Company shall provide the same and the cost shall be recovered from them. The base of the surface / platform of the truck should be absolutely even.
14.	The bid of any bidder may be rejected if a conflict of interest between the bidder and the company is detected at any stage.

15.	Late tenders / delayed tenders including postal delay and those not conforming to the prescribed terms and conditions, without Earnest Money deposit or tie up with other transactions towards Earnest money Deposit will not be considered at all.
16.	The truck should possess FIRST AID KIT, R.C. BOOK, INSURANCE PREMIUM RECEIPT, etc. at any point of time during its service to our company Hence, it is essential for the successful bidder to meet these requirements without fail. The tyres including the stepney should not be bald and the brake lights should be in working condition. The load carrying capacity to be written in predominant place.
17.	<p>HEALTH, SAFETY AND ENVIRONMENT STANDARD The bidder shall follow the Health, Safety and Environment Policy as defined by our respective customers while in their premises and as well as our Health, Safety & Environment Standards. All the trucks to be provided by the successful bidder should qualify as per the HSE requirements of our customers. The list of the HSE qualification norms are listed below.</p> <ul style="list-style-type: none"> a. Drivers should possess a valid driving license. b. Each truck should have a cleaner c. Driver and cleaner should wear Shirt and Pant only. d. Driver, cleaner and the unloading crew should wear Helmets, and safety shoes. e. Truck platform to be free from rust, dents sharp areas and uneven surfaces. f. All the tyres should have proper treads. g. Head lights, indicators and reverse horn to be in working condition. h. All the trucks should have a valid pollution / emission control certificate apart from other statutory requirements. i. Any person accompanying the truck and barrels should not be drunken and if found the truck will be blacklisted. j. The Crew members should adhere to customer premises rules & regulations and behave politely with the customers. k. Over all trucks should be in a well maintained condition. l. Copy of the HSHE Policy of some of our customers will be provided to successful bidders and this must be strictly adhered at our customer premises. m. The thread depth of the thread should be at least 1.6 mm. n. The truck should have side guards , which are very helpful and prevent lots of roll over of bike riders
18.	Whenever there is a duplication of clause in the terms and conditions, the clause which is beneficial to the Company will be considered applicable at the time of any dispute.
19.	It shall be understood that every endeavor has been made to avoid error which may materially affect the basis of the tender and the successful bidder will take upon himself to provide for risk of any error which may subsequently be discovered and shall make no subsequent claim on account thereof.
20.	<p>Delay due to Force Majeure</p> <p>In the event of causes of force Majeure occurring within the agreed delivery terms, the delivery dates can be extended by the tenderer on receipt of application from the bidder within stipulated delivery period. Only those causes that depend on natural calamities, civil wars, national strikes and strikes /lockout at Bidder's works which have duration of more than seven consecutive calendar days are considered the causes of Force Majeure. The bidder must advise BL by a registered letter duly certified by local chamber of commerce or statutory authorities, the beginning and end of cause of delay immediately, but in no case later than 10 days from the beginning and end of such cause of Force majeure condition as defined above.</p> <p>BL reserves the right to ask Bidder to suspend service covered by this order for such period as they may think fit in the event of strikes, accidents or other causes beyond BL's control.</p>
21.	<p>Statutory Provisions</p> <p>The transporter shall hold the company harmless and indemnified from and against all claims, charges and costs for which the company may be held liable under the Workmen's compensation Act 1923.</p> <p>Employees Liability Act 1930 and amendments thereof and expenses which the company may be made to bear by them in respect of personnel injuries to the servants and employees of the company, arising out or occasion through the acts of commissions/omissions whether due to negligence or not of the transporter or his agents or his employees in carrying out the job of the transporter. The Transporter will ensure compliance of all Statutory / Legal provisions including payment of retrenchment compensation of its employees employed within the Company's premises.</p> <p>The Contractor shall follow the provisions of Employees Provident Funds and Miscellaneous provisions Act, 1952 and employees State Insurance Act, 1948, by obtaining license under these acts. The contractor will be solely</p>

	responsible for complying with all the provisions of the act will indemnify the company against any claim made under these acts either by the worker or by the Govt. Authority. No extra compensation / payment will be made to the contractor for these compliances.
22.	<p>Termination: Without prejudice to BL's right or remedy available to BL, BL may terminate the Contract of any part thereof by a written notice to the bidder if:</p> <ol style="list-style-type: none"> 1. The bidder fails to comply with any material term of the Contract. 2. The bidder informs BL of its inability to deliver the item or any part thereof within the stipulated Delivery Period or such inability otherwise becomes apparent. 3. The bidder fails to deliver the item within the stipulated Delivery Period 4. The bidder becomes bankrupt or goes into liquidation. 5. The bidder makes a general assignment for the benefit of creditors. 6. A receiver is appointed for any substantial property owned by the bidder. 7. The bidder has misrepresented to BL, acting on which misrepresentation, BL has placed the Purchase Order on the bidder. <p>Upon receipt of said termination notice, the bidder shall immediately stop the service. On termination of the contract, without prejudice to any other right or remedy available to BL under the contract, in the event of BL suffering any loss on account of delayed delivery or non-delivery, BL reserves the right to claim and recover damages from the bidder in respect thereof. The EMD / Security Deposit will be forfeited</p>
24.	<p>PENALTIES IN CASE OF NON-COMPLIANCE OF SAFETY/HEALTH/ENVIRONMENT NORMS, RULES & REGULATIONS: The contractor has to follow all norms, rules and regulations related to safety, health and environment, In case of non-compliance of any one of these norms, rules and regulations by contractor's employee, the contractor shall be held responsible. If any violation or non-fulfilment of these norms, rules and regulation is observed by the Company's authority during checking at any time, a penalty of Rs 5000/- shall be imposed on the contractor for each occasion of non-compliance to these rules and regulations by him of his employees. The decision of the Company's authority shall be final and binding on to the contractor in this regard. The amount of penalties so imposed shall be recovered from the next RA Bill of the work or any other dues payable to the contractor by the authority.</p>
25.	<p>ARBITRATION: Any dispute or difference arising under this Contract shall be referred under jurisdiction of Kolkata to a sole arbitrator to be appointed by the Chairman & Managing Director, Balmer Lawrie & Co. Limited and the provisions of Arbitration and Conciliation Act, 1996 including any statutory modifications or enactment thereof shall apply to the Arbitration proceedings. The fees of the arbitrator, if any, shall be shared equally by both the parties. The award shall be a speaking award stating reason therefor and is final and binding on the parties. The proceeding shall be conducted in English language and courts at Kolkata will have exclusive jurisdiction to settle any dispute arising out of this contract.</p> <p>In event of any dispute or difference relating to the interpretation and application of the provision of commercial contract(s) between Central Public Sector Enterprises (CPSEs) / Port Trusts inter se and also between CPSEs and Government Departments/Organizations (excluding disputes concerning Railways, Income Tax, Customs & Excise Departments), such disputes or difference shall be taken up by either party for resolution through AMRCD as mentioned in DPE OM no 4(1)/2013-DPE(GM)/FTS-1835 dated 22.05.2018</p>

C. Scope Of Work & Schedule Of RequirementANNEXURE - IPRICE BID

Transportation of Empty **Mild Steel OHIP Barrel** Steel Barrel of 200Ltrs. Nominal capacity with dimensions 600mm Ø x 900mm height and weighing approximately 15Kgs. to 24Kgs. by Road to our below mentioned customer destination **outside Chennai within South India** from our barrel plant located at M/s. Balmer Lawrie & Co. Ltd., Industrial Packaging, 32, Sathangadu Village, Manali, Chennai-600 068.

SNo	Destination	Est. Quantity Number (A)	Unit Rate Rs. / Barrel (B)	Amount Rs. (A x B)
1.	HOSAKOTE From Chennai plant	5000		
2.	DINDIGUL From Chennai plant	10000		
3.	KRISHNAGIRI (TN) From Chennai plant	20000		
4.	Around KRISHNAGIRI (TN) (Upto 25 Km) From Chennai plant	5000		

Note- 80 to 90% of the requirement will be executed in the period April'20 to July'20.

Transportation of Empty **Mild Steel OHIP Barrel** Steel Barrel of 200Ltrs. Nominal capacity with dimensions 600mm Ø x 900mm height and weighing approximately 15Kgs. to 24Kgs. by Road to our below mentioned customer destination **in & around and outside Chittoor within South India** from our plant Industrial Packaging,62, Patnam Post & Village, Thavanampalle Mandal, Araconda Road, Chittoor- 517131, Andhra Pradesh

S.No.	To Location	Est. Quantity Number (A)	Unit Rate Rs. / Barrel (B)	Amount Rs. (A x B)
1.	DINDIGUL from Chittoor plant	20000		
2.	Up to 15 KM from Chittoor plant	65000		
3.	Around Krishnagiri (upto 25 KM) from Chittoor plant	22000		
4.	KRISHNAGIRI from Chittoor plant	68000		
5.	Up to 35 KM from Chittoor plant	103000		
6.	Bangalore from Chittoor plant	10000		
7.	Upto 40 KM from Chittoor plant	125000		
8.	KALAHASTI from Chittoor plant	5000		
9.	RENIGUNTA from Chittoor plant	5000		
10.	SRINIVASPUR from Chittoor plant	2000		

Note- 80 to 90% of the requirement will be executed in the period April'20 to July'20.

I. AWARD OF CONTRACT

For each of the destination mentioned above, the company desires to retain two transporters for operational reasons. The company shall distribute the order in two lots (**Lot – A & Lot – B**) in the ratio of **70:30** subject to the following.

- a. The **destination wise Lowest quoted rates would be considered** for arriving at the L1[Lowest quoted bidder] status
 - i. The L1 (Lowest) bidder will be given **Lot-A** and L2 bidder will be given **Lot-B provided L2 bidder agrees to match L1 rate.**
 - ii. In the event of, L2 bidder not agreeable to match L1 rate, then L3, L4....etc. in that order shall be given the opportunity to match L1 rate for awarding the Lot-B quantity.
 - iii. In the event of L2, L3, L4.... not agreeing to match L1 rate, then the Lot-B shall also be placed on the L1 bidder.
 - iv. In the event of more than one L1 bidder for any destination, then the entire quantity for the particular destination would be equally distributed among the L1 bidders.
 - v. **The quantity mentioned is merely indicative** and the company cannot give any commitment
 - vi. The decision of the company is final in retaining more than one transporter.
- b. The company with mutual agreement with the successful bidder
 - i. Shall enhance the ordered quantity by **10%**
 - ii. Shall extend the contract for further period of **TWELVE MONTH** at the same terms and conditions prior to expiry of the contract.
 - iii. **Shall interchange of order quantities among the destinations for individual transporter within the order value.**

In the event of failure of any one of the successful bidder to provide the required number of trucks as per company's requirement, the company **shall inter change / transfer of ordered quantities among destinations** to the other successful bidder[s] on **mutual agreement**.

II. UNDERTAKING FROM VENDOR

- a. We have quoted our rate after studying carefully all the Tender Details, Terms and Conditions and we confirm to have accepted the same.
- b. We are aware of Price Escalation / De-Escalation clause of this tender with respect to increase / decrease in price of High Speed Diesel.
- c. We are aware that the rate quoted by us on "**per Barrel Basis**" only and the **Rate quoted would include loading & unloading charge of barrel, transit insurance and Toll charges.**
- d. **Rate quoted by truck basis [or] any other basis is not acceptable and the bid will be rejected.**
- e. Also we are aware that the loading and unloading of barrels wherever required has to be done by us and we shall cover the loading/unloading crew with all the necessary statutory coverage such as ESI, PF, Workmen compensation etc. as required.
- f. We would provide suitable **CONTAINERIZED trucks** for transporting barrel with a **minimum carrying capacity of 200 Barrels (for 200Litres Barrels) [mix of horizontal and vertical type of loading permitted]**
- g. We are aware that the contract shall be extended for a further period of **TWELVE MONTH** prior to expiry of the **contract at the same rate terms and conditions on mutual agreement.**
- h. We are aware that **the estimated tender quantity shall be increased by another 10% on mutual agreement.**
- i. We are aware that the company shall **Inter-change / transfer of ordered quantity among destinations within the awarded estimated order value of the contract.**
- j. We are aware that in the event of failure of any one of the successful bidder to provide the required number of trucks as per company's requirement, the company shall **inter change / transfer of ordered quantities among destinations** to the other successful bidder[s] on **mutual agreement.**
- k. We are aware of the **Penalty & Risk Purchase Clause of this tender, in case of non-performance and failure to place trucks** against company's call ups.
- l. The offer submitted by bidder should be **valid for the company's acceptance for a period of 90 days from the due date of opening of price bid.**
- m. The contract if any awarded against this Tender will be valid for a period of **TWELVE MONTHS.** However, the exact date of commencement of the contract shall be decided based on the finalization of the contract.

D. DETAILS OF BIDDER -

ANNEXURE-II

1.	Name of the Transporting Company	:	
2.	Address of the Company	:	
3.	Registered / Head Office of the Company	:	
4.	Status of the Bidder [Individual / HUF/ Firm / Limited Company] Others –Please specify.	:	
5.	Date of Incorporation	:	
6.	Turnover of the company for the last Three years.	:	
7.	No. of trucks dedicated / owned by the Company with model & Capacity.	:	
8.	Size of the Truck Body (Inside measurement in feet) Length X Breadth X Height of Vehicle Nos.	:	
9.	No. of trucks that can be leased / hired per day.	:	
10.	Address of the Local Branch Office at Chennai with telephone no. and Name of the contact person / Branch Manager (within South India)	:	
11.	List of Parties to whom you have done Transportation contract work - Attach Xerox copies	:	
12.	No of trucks having State Permit (mention clearly the States)	:	
13.	Certificate from the Bankers as proof of address	:	
14.	Whether, you are doing / were doing transportation job in our Division or any other units of BL. If so, for how many years?	:	
15.	PAN NO.	:	
16.	GST REGN. NO.	:	
17.	CONTACT PERSON & PHONE NO.	:	
18.	e-mail ID	:	

Note: The bidder is requested to enclose the documented evidences in proof of above against each clause.

TRUCK INSPECTION SHEET		
		Date-
		Vehicle No -
		Transporter -
Sl no	Inspection Parameter as per tender terms	Yes / No
1	Drivers should possess a valid driving license.	
2	Insurance validity	
3	Permit validity	
4	Each truck should have a cleaner	
5	Driver and cleaner should wear Shirt and Pant only.	
6	Driver, cleaner and the unloading crew should wear Helmets, and safety shoes.	
7	Truck platform to be free from rust, dents sharp areas and uneven surfaces.	
8	All the tyres should have proper treads.	
9	Head lights, indicators and reverse horn to be in working condition.	
10	All the trucks should have a valid pollution / emission control certificate apart from other statutory requirements.	
13	Over all trucks should be in a well maintained condition.	
14	Truck should be properly covered by new / good tarpulin	
15	Cross angles and reapers covered with rubber pad	
16	Whether vehicle dimension is as per RC book	
17	The thread depth of the thread should be at least 1.6 mm.	
18	The truck should have side guards , which are very helpful and prevent lots of roll over of bike riders	
	Inspected by	
	Signature	
	Name-	

E. PROFORMA for BG as SD.

ANNEXURE-IV

(To be provided by successful bidder only)

Proforma of the Bank Guarantee (Security Deposit – 5% of order value)

Balmer Lawrie & Co. Ltd.
5, J N Heredia Marg, Ballard Estate,
Mumbai – 400 001.

Dear Sir,

That Messrs. /Mr. _____ (set out full name and a Bidder and constitution of the Contractor) (hereinafter referred to as "the Contractor") filed their / his / its quotation against your Tender being Tender No. _____ dated _____ (hereinafter referred as "the said Tender") for Transport of "MS OHIP Barrel" and in pursuance thereto an Order being No. _____ dated (hereinafter referred to as "the Order") was issued by you to the Contractor.

The conditions of the said Tender, inter alia, require that the Contractor shall pay a sum of Rs. (Rupees only) as full security deposit (hereinafter referred to as "the security deposit") in the form therein mentioned. The form of payment of security deposit includes a guarantee to be executed by a Scheduled Indian Bank.

The said Messrs. / Mr. _____ (set out full name of the Contractor) have / has approached us and at their / his / its request and in consideration of the premises. We _____ (set out full name of the Bank) having our office, inter alia at _____ (state the address of the Bank) has agreed to give such guarantee in the manner following:

1. We, _____ (set out full name of the Bank), hereby undertake and agree with you if default is made by Messrs. / Mr. _____ (set out full name of the Contractor) , in performing any of the terms and conditions of the Tender and / or Order or in payment of the security deposit or any other or in payment of money payable to you, We, _____ (set out full name of the Bank) shall merely on demand from you without demur or protest shall pay you the said amount Rs. 000.00 (only) or such portion thereof not exceeding the said sum as you may demand from time to time.
2. We, _____ (set out full name of the Bank), further agree with you that you shall have the fullest liberty to without our consent and without affecting in any manner our obligations hereunder to adopt any mode for realization of your dues from the Contractor and/or to vary any of the Terms and Conditions of your Contract with the said Messrs. / Mr. _____ (set out full name of the contractor) or to extend time of performance by Contractor from time to time or to postpone for any time or from time to time any of the powers exercisable by you against Contractor and to forbear or enforce any of the terms and conditions relating to the Contract and We, _____ (set out full name of the Bank) shall not be relieved from our liability by reason of any such variation, or any indulgence to be given by you to the Contractor or by any such matter or thing whatsoever which under the law relating to sureties would but for this provision have effect of so releasing us.
3. Your right to recover the said sum of Rs. 000.00 (Rupees only) from us in the manner aforesaid will not be affected or suspended by reason of the fact that any dispute or disputes is / are pending before any Officer, tribunal, court or any other authority or authorities.
4. The guarantee herein contained shall not be determined or affect by liquidation or winding up, dissolution or change of constitution or insolvency of the said Messrs. / Mr. _____ (set out the full name of the Contractors), but shall in all respect, and for all purposes be binding and operative until payment of all the money due to you in respect of such liabilities is paid.
5. Our liability under this guarantee is restricted to Rs. 00.00 (Rupees only)
6. Our guarantee shall remain in force and effect until _____ (set out the date of Expiry) and unless a claim or demand in writing is made against us under this guarantee before the expiry of six months from the aforesaid date i.e. _____ (set out last date of Claim period), the said Guarantee all your rights under this guarantee shall be forfeited and We, _____ (set out full name of the Bank) shall be relieved and discharged from all liabilities there by.
7. We, _____ (set out full name of the Bank) undertake not to revoke this Guarantee during its currency except with your previous consent in writing.
8. We, _____ (set out full name of the Bank) have power to issue this Guarantee in your favor under our Memorandum and Articles of Association and the undersigned has full power to execute / sign this Guarantee under the Power of the Attorney dated the _____ day of _____ Two Thousand _____ granted by the Bank.

Yours faithfully,

Dated:

CONDITIONS FOR ONLINE BID SUBMISSION

1. Registration with e.Procurement platform:

For registration and online bid submission bidders may contact HELP DESK of M/s C1 India Pvt., Ltd.
Contact Nos. and email IDs for C1 India helpdesk officers

HELPDESK NOS ARE OPEN BETWEEN 1000 HRS to 1830 HRS IST				
(MONDAY TO FRIDAY (Exclusions: Balmer Lawrie HOLIDAYS))				
Please email your issues before your call helpdesk. This will help us serving you better.				
Balmer Lawrie & Co Ltd. , 21, Netaji Subash Road, Kolkata - 700 001				
Dedicated email : blsupport[at]c1india[dot]com				
Dedicated Helpdesk for Balmer Lawrie				
Contact Person	E-Mail ID	Tel. No.	Helpdesk Nos are open from	
1. Mr. TirthaDas (Kolkata)	tirtha.das@c1india.com	+91-9163254290	MON - FRI	
2. Mr. CH. Mani Sankar (Chennai)	chikkavarapu.manisankar@c1india.com	+91-6374241783	MON - SAT	
3. Ms. Ujwala Shimpi (Mumbai)	ujwala.shimpi@c1india.com	+91-22-66865608	MON - FRI	
4. Helpdesk Support (Kolkata)	blsupport@c1india.com	+91-8017272644	MON - SAT	
Escalation Level 1				
Mr.Tuhin Ghosh	tuhin.ghosh@c1india.com	+91-8981165071		

Or

Balmer Lawrie's officials.

Contact nos. and e.mail ID's

1. Mr. N D Yadav, Mob.08879294183, Land Line No.022 66258191, e.mail: yadav.nd@balmerlawrie.com

2. Pre-Requisites before Login to System (Software requirements.)

a. Minimum System Requirements:

- Pentium IV or Later Processor
- Minimum of 128 MB of RAM
- Minimum 1 USB port (If Certificate is in USB Token)
- DSC Dongle driver should be installed before logging in
- Reliable Internet Connectivity
- Certificate with full chain
- Certificate should not be expired it should be valid certificate

b. Operating System:

- Windows 2000 Professional
- Windows XP

c. Browser Version:

- Internet Explorer Versions 6.0 SP2 and above

d. Java Component:

- Go to Control panel>Add/Remove Programs>
- Check whether Java Runtime Environment is installed on your machine or not.



3. **Procedure for Bid Submission** : The bidder shall submit his response through bid submission to the tender on e. Procurement platform at <https://balmerlawrie.eproc.in> by following the procedure given in the Catalogue.
4. **Digital Certificate authentication**: The bidder shall authenticate the bid with his Digital Certificate (Class III) for submitting the bid electronically on e .Procurement platform and the bids not authenticated by digital certificate of the bidder will not be accepted on the e.Procurement platform.All the bidders who do not have Digital Certificates need to obtain Digital Certificate. They may contact Help Desk of C1 India Pvt. Ltd.
5. **Bid Submission Acknowledgement**: The user should complete all the processes and steps required for bid submission. The successful bid submission can be ascertained once acknowledgement is given by the system through bid submission number after completing all the processes and steps. Tender Inviting Authority and C1 India Pvt. Ltd. will not be responsible for incomplete bid submission by users. Users may also note that the incomplete bids will not be saved by the system and are not available for the Tender Inviting Authority for processing.
6. **Disclaimer Clause** :The Company (Balmer Lawrie & Co. Ltd.) nor the service provider (C1 India Pvt. Ltd.) is responsible for any failure of submission of bids due to failure of internet or other connectivity problems or reasons thereof.

Code of Conduct for Balmer Lawrie & Co. Suppliers

This Code of Conduct defines the basic requirements placed on Balmer Lawrie & Co.'s suppliers of goods and services concerning their responsibilities towards their stakeholders and the environment. Balmer Lawrie & Co. reserves the right to reasonably change the requirements of this Code of Conduct due to changes of the Balmer Lawrie & Co. Compliance Program. In such event Balmer Lawrie & Co. expects the supplier to accept such reasonable changes.

The supplier declares herewith:

Legal compliance

- to comply with the laws of the applicable legal system(s).

Prohibition of corruption and bribery

- to tolerate no form of and not to engage in any form of corruption or bribery, including any payment or other form of benefit conferred on any government official for the purpose of influencing decision making in violation of law.

Respect for the basic human rights of employees

- to promote equal opportunities for and treatment of its employees irrespective of skin color, race, nationality, social background, disabilities, sexual orientation, political or religious conviction, sex or age;
- to respect the personal dignity, privacy and rights of each individual;
- to refuse to employ or make anyone work against his will;
- to refuse to tolerate any unacceptable treatment of employees, such as mental cruelty, sexual harassment or discrimination;
- to prohibit behavior including gestures, language and physical contact, that is sexual, coercive, threatening, abusive or exploitative;
- to provide fair remuneration and to guarantee the applicable national statutory minimum wage;
- to comply with the maximum number of working hours laid down in the applicable laws;
- to recognize, as far as legally possible, the right of free association of employees and to neither favor nor discriminate against members of employee organizations or trade unions.

Prohibition of child labor

- to employ no workers under the age of 18;

Health and safety of employees

- to take responsibility for the health and safety of its employees;
- to control hazards and take the best reasonably possible precautionary measures against accidents and occupational diseases;
- to provide training and ensure that employees are educated in health and safety issues;
- to set up or use a reasonable occupational health & safety management system;

Environmental protection

- to act in accordance with the applicable statutory and international standards regarding environmental protection;
- to minimize environmental pollution and make continuous improvements in environmental protection;
- to set up or use a reasonable environmental management system;

Supply chain

- to use reasonable efforts to promote among its suppliers compliance with this Code of Conduct;
- to comply with the principles of non-discrimination with regard to supplier selection and treatment.

DECLARATION BY MSE BIDDER

(ANNEXURE – VI)

BIDDER TO SUBMIT ON THEIR LETTER PAD

(APPLICABLE TO ONLY MSE VENDORS FOR AVAILING BENEFITS AS PER PUBLIC PROCUREMENT POLICY FOR MSE's ORDER 2012.)

Dated

I/We, M/s, address....., hereby declare that I / We are registered as MSE supplier and have registered our Udyog Aadhar Memorandum (UAM) Number.....on Central Public Procurement Portal (CPPP).

Balmer Lawrie & Co. Ltd reserves the right to verify the authenticity of the above claim through CPPP.



I/We hereby also declare the following :-

- [1] I/We belong to SC/ST category – Yes / No [Kindly tick the appropriate category].
- [2] One of the partner / proprietor is a female – Yes / No [Kindly tick the appropriate category].

Company Authorized Signatory
(Seal & Stamp)

Annexure –VII**Terms and Conditions for making Online-Payments towards Earnest Money Deposit (EMD)**

The Terms and Conditions contained herein shall apply to any person (“User”) using the services of **Balmer Lawrie & Co. Ltd.**, hereinafter referred to as “Merchant”, for making Tender fee and Earnest Money Deposit (EMD) payments through an online Payment Gateway Service (“Service”) offered by ICICI Bank Ltd. in association with E Tendering Service provider and Payment Gateway Service provider through Balmer Lawrie e-procurement website i.e. <https://eproc.balmerlawrie.in> (“Website”). Each User is therefore deemed to have read and accepted these Terms and Conditions.

A. Privacy Policy

The Merchant respects and protects the privacy of the individuals that access the information and use the services provided through them. Individually identifiable information about the User is not willfully disclosed to any third party without first receiving the User’s permission, as covered in this Privacy Policy.

This Privacy Policy describes Merchant’s treatment of personally identifiable information that Merchant collects when the User is on the Merchant’s website. The Merchant does not collect any unique information about the User (such as User’s name, email address, age, gender etc.) except when you specifically and knowingly provide such information on the Website. Like any business interested in offering the highest quality of service to clients, Merchant may, from time to time, send email to the User and other communication to tell the User about the various services, features, functionality and content offered by Merchant’s website or seek voluntary information from The User.

Please be aware, however, that Merchant will release specific personal information about the User if required to do so in the following circumstances:

- a) in order to comply with any valid legal process such as a search warrant, statute, or court order, or available at time of opening the tender
- b) if any of User’s actions on our website violate the Terms of Service or any of our guidelines for specific services, or
- c) to protect or defend Merchant’s legal rights or property, the Merchant’s site, or the Users of the site or;
- d) to investigate, prevent, or take action regarding illegal activities, suspected fraud, situations involving potential threats to the security, integrity of Merchant’s website/offering.

B. General Terms and Conditions For E-Payment

1. Once a User has accepted these Terms and Conditions, he/ she may register on Merchant’s website and avail the Services.
2. Merchant’s rights, obligations, undertakings shall be subject to the laws in force in India, as well as any directives/ procedures of Government of India, and nothing contained in these Terms and Conditions shall be in derogation of Merchant’s right to comply with any law enforcement agencies request or requirements relating to any User’s use of the website or information provided to or gathered by Merchant with respect to such use. Each User accepts and agrees that the provision of details of his/ her use of the Website to regulators or police or to any other third party in order to resolve disputes or complaints which relate to the Website shall be at the absolute discretion of Merchant.
3. If any part of these Terms and Conditions are determined to be invalid or unenforceable pursuant to applicable law including, but not limited to, the warranty disclaimers and liability limitations set forth herein, then the invalid or unenforceable provision will be deemed superseded by a valid, enforceable provision that most closely matches the intent of the original provision and the remainder of these Terms and Conditions shall continue in effect.
4. These Terms and Conditions constitute the entire agreement between the User and Merchant. These Terms and Conditions supersede all prior or contemporaneous communications and proposals, whether electronic,

oral, or written, between the User and Merchant. A printed version of these Terms and Conditions and of any notice given in electronic form shall be admissible in judicial or administrative proceedings based upon or relating to these Terms and Conditions to the same extent and subject to the same conditions as other business documents and records originally generated and maintained in printed form.

5. The entries in the books of Merchant and/or the Payment Gateway Service Providers kept in the ordinary course of business of Merchant and/or the Payment Gateway Service Providers with regard to transactions covered under these Terms and Conditions and matters therein appearing shall be binding on the User and shall be conclusive proof of the genuineness and accuracy of the transaction.
6. **Refund For Charge Back Transaction:** In the event there is any claim for/ of charge back by the User for any reason whatsoever, such User shall immediately approach Merchant with his/ her claim details and claim refund from Merchant alone. Such refund (if any) shall be effected only by Merchant via payment gateway or by means of a demand draft or such other means as Merchant deems appropriate. No claims for refund/ charge back shall be made by any User to the Payment Gateway Service Provider(s) and in the event such claim is made it shall not be entertained.
7. In these Terms and Conditions, the term "**Charge Back**" shall mean, approved and settled credit card or net banking purchase transaction(s) which are at any time refused, debited or charged back to merchant account (and shall also include similar debits to Payment Gateway Service Provider's accounts, if any) by the acquiring bank or credit card company for any reason whatsoever, together with the bank fees, penalties and other charges incidental thereto.
8. Refund for fraudulent/duplicate transaction(s): The User shall directly contact Merchant for any fraudulent transaction(s) on account of misuse of Card/ Bank details by a fraudulent individual/party and such issues shall be suitably addressed by Merchant alone in line with their policies and rules.
9. Server Slow Down/Session Timeout: In case the Website or Payment Gateway Service Provider's webpage, that is linked to the Website, is experiencing any server related issues like 'slow down' or 'failure' or 'session timeout', the User shall, before initiating the second payment, check whether his/her Bank Account has been debited or not and accordingly resort to one of the following options:
 - i. In case the Bank Account appears to be debited, ensure that he/ she does not make the payment twice and immediately thereafter contact Merchant via e-mail or any other mode of contact as provided by Merchant to confirm payment.
 - ii. In case the Bank Account is not debited, the User may initiate a fresh transaction to make payment.

However, the User agrees that under no circumstances the Payment Gateway Service Provider shall be held responsible for such fraudulent/duplicate transactions and hence no claims should be raised to Payment Gateway Service Provider. No communication received by the Payment Gateway Service Provider(s) in this regard shall be entertained by the Payment Gateway Service Provider.

C. Limitation of Liability

1. Merchant has made this Service available to the User as a matter of convenience. Merchant expressly disclaims any claim or liability arising out of the provision of this Service. The User agrees and acknowledges that he/ she shall be solely responsible for his/ her conduct and that Merchant reserves the right to terminate the rights to use of the Service immediately without giving any prior notice thereof.
2. Merchant and/or the Payment Gateway Service Providers shall not be liable for any inaccuracy, error or delay in, or omission of (a) any data, information or message, or (b) the transmission or delivery of any such data, information or message; or (c) any loss or damage arising from or occasioned by any such inaccuracy, error, delay or omission, non-performance or interruption in any such data, information or message. Under no circumstances shall the Merchant and/or the Payment Gateway Service Providers, its employees, directors, and its third party agents involved in processing, delivering or managing the Services, be liable for any direct, indirect, incidental, special or consequential damages, or any damages whatsoever, including punitive or exemplary arising out of or in any way connected with the provision of or any inadequacy or deficiency in the

provision of the Services or resulting from unauthorized access or alteration of transmissions of data or arising from suspension or termination of the Services.

3. The Merchant and the Payment Gateway Service Provider(s) assume no liability whatsoever for any monetary or other damage suffered by the User on account of:
 - (I) the delay, failure, interruption, or corruption of any data or other information transmitted in connection with use of the Payment Gateway or Services in connection thereto; and/ or
 - (ii) any interruption or errors in the operation of the Payment Gateway.
4. The User shall indemnify and hold harmless the Payment Gateway Service Provider(s) and Merchant and their respective officers, directors, agents, and employees, from any claim or demand, or actions arising out of or in connection with the utilization of the Services.

The User agrees that Merchant or any of its employees will not be held liable by the User for any loss or damages arising from your use of, or reliance upon the information contained on the Website, or any failure to comply with these Terms and Conditions where such failure is due to circumstance beyond Merchant's reasonable control.

D. Miscellaneous Conditions:

1. Any waiver of any rights available to Merchant under these Terms and Conditions shall not mean that those rights are automatically waived.
2. The User agrees, understands and confirms that his/ her personal data including without limitation details relating to debit card/ credit card transmitted over the Internet may be susceptible to misuse, hacking, theft and/ or fraud and that Merchant or the Payment Gateway Service Provider(s) have no control over such matters.
3. Although all reasonable care has been taken towards guarding against unauthorized use of any information transmitted by the User, Merchant does not represent or guarantee that the use of the Services provided by/ through it will not result in theft and/or unauthorized use of data over the Internet.
4. The Merchant, the Payment Gateway Service Provider(s) and its affiliates and associates shall not be liable, at any time, for any failure of performance, error, omission, interruption, deletion, defect, delay in operation or transmission, computer virus, communications line failure, theft or destruction or unauthorized access to, alteration of, or use of information contained on the Website.
5. The User may be required to create his/ her own User ID and Password in order to register and/ or use the Services provided by Merchant on the Website. By accepting these Terms and Conditions the User agrees that his/ her User ID and Password are very important pieces of information and it shall be the User's own responsibility to keep them secure and confidential. In furtherance hereof, the User agrees to;
 - i. Choose a new password, whenever required for security reasons.
 - ii. Keep his/ her User ID & Password strictly confidential.
 - iii. Be responsible for any transactions made by User under such User ID and Password.

The User is hereby informed that Merchant will never ask the User for the User's password in an unsolicited phone call or in an unsolicited email. The User is hereby required to sign out of his/ her Merchant account on the Website and close the web browser window when the transaction(s) have been completed. This is to ensure that others cannot access the User's personal information and correspondence when the User happens to share a computer with someone else or is using a computer in a public place like a library or Internet café.

E. Debit/Credit Card, Bank Account Details

1. The User agrees that the debit/credit card details provided by him/ her for use of the aforesaid Service(s) must be correct and accurate and that the User shall not use a debit/ credit card, that is not lawfully owned by him/ her or the use of which is not authorized by the lawful owner thereof. The User further agrees and undertakes to provide correct and valid debit/credit card details.

2. The User may make his/ her payment(Tender Fee/Earnest Money deposit) to Merchant by using a debit/credit card or through online banking account. The User warrants, agrees and confirms that when he/ she initiates a payment transaction and/or issues an online payment instruction and provides his/ her card / bank details:
 - i. The User is fully and lawfully entitled to use such credit / debit card, bank account for such transactions;
 - ii. The User is responsible to ensure that the card/ bank account details provided by him/ her are accurate;
 - iii. The User is authorizing debit of the nominated card/ bank account for the payment of Tender Fee and Earnest Money Deposit
 - iv. The User is responsible to ensure sufficient credit is available on the nominated card/ bank account at the time of making the payment to permit the payment of the dues payable or the bill(s) selected by the User inclusive of the applicable Fee.

F. Personal Information

1. The User agrees that, to the extent required or permitted by law, Merchant and/ or the Payment Gateway Service Provider(s) may also collect, use and disclose personal information in connection with security related or law enforcement investigations or in the course of cooperating with authorities or complying with legal requirements.
2. The User agrees that any communication sent by the User vide e-mail, shall imply release of information therein/ therewith to Merchant. The User agrees to be contacted via e-mail on such mails initiated by him/ her.
3. In addition to the information already in the possession of Merchant and/ or the Payment Gateway Service Provider(s), Merchant may have collected similar information from the User in the past. By entering the Website the User consents to the terms of Merchant's information privacy policy and to our continued use of previously collected information. By submitting the User's personal information to us, the User will be treated as having given his/her permission for the processing of the User's personal data as set out herein.
4. The User acknowledges and agrees that his/ her information will be managed in accordance with the laws for the time in force.

Helpdesk

For any payment related clarification/ assistance users may contact our helpdesk executives (Email- sona.banerjee@ext.icicibank.com, Telephone- 033-40267513

G. Payment Gateway Disclaimer

The Service is provided in order to facilitate payment of Tender Fees/Earnest Money Deposit online. The Merchant or the Payment Gateway Service Provider(s) do not make any representation of any kind, express or implied, as to the operation of the Payment Gateway other than what is specified in the Website for this purpose. By accepting/ agreeing to these Terms and Conditions, the User expressly agrees that his/ her use of the aforesaid online payment service is entirely at own risk and responsibility of the User.

H. General Terms and Conditions -

1. It is advised that all bidders make payment via RTGS/NEFT/Debit Card /Credit Card at least one day in advance to the last day. In the event of bidder making payment on the last day and same is not available for bidder for validation on account of any reason whatsoever, Balmer Lawrie & Co. Ltd., its banker or e-Procurement service provider or payment gateway service provider would not be held responsible in any manner. In such cases bidder may not be able to submit the tender.

2. It is the bidder's responsibility to ensure that RTGS/NEFT RTGS/NEFT/Debit Card /Credit Card payments are made to the exact details as mentioned in the challan. In the event of any discrepancy, payment would not be considered and would not be available for validation of EMD payment.
3. Bidder is required to generate challan for every tender since details in the challan are unique to the tender and bidder combination. Bidder is not supposed to use challan generated in one tender for payment against another tender.
4. Under no circumstance, including whether the bidder has made duplicate/incorrect payments or correct payments not validated by the bidder for which tender validity has expired, Balmer Lawrie & Co. Ltd. or its Banker or its service providers are under no obligation to disclose the details of payment made by any bidder.
5. If you attempt to add beneficiary through internet banking then add the beneficiary account number printed in challan only. Please note that every challan have different beneficiary account number and hence do not attempt to use the same beneficiary account number for multiple cases.
6. No part payment should be made using account of same bank or other bank. Kindly ensure that full amount should be paid in one transaction. If multiple payments are made from one bank or multiple banks, then case will be disapproved and amount will be auto refunded.

The escalation matrix for ICICI bank is -

Escalation Level	FPR	Email ID	Phone Number
Level 1	Sona Banerjee	sona.banerjee@ext.icicibank.com	033-40267513
	Sumi Chakraborty	sumi.chakraborty@ext.icicibank.com	033-40267512
Level 2	Nitin Dedhia	nitin.dedhia@icicibank.com	022-61376752
Level 3	Sudha Alwyn	sudha.alwyn@icicibank.com	022-61376330