

TENDER ENQUIRY NO. : IT17LST004 dated 31.01.2017	Annexure VIII-C	Prebid Clarifications
No	Query / Clarification	Balmer Lawrie Response
1	Extend the submission	Can be considered, if requests are approved by the Tender committee, before due date
2	No of Web applications coming under scope	Around 20 Web-based applications (including websites and Mobile applications). Please note, that the scope is only to frame the cyber security policies and BCP. The tender is for creation of Policies & not for assessment of each application.
3	Are these internal or external facing applications	Both. Please note, that the scope is only to frame the cyber security policies and BCP. The tender is for creation of Policies & not for assessment of each application.
4	Application developed on	Multiple Platforms. Please note, that the scope is only to frame the cyber security policies and BCP. The tender is for creation of Policies & not for assessment of each application.
5	Total No of static and dynamic pages	These are variable for each application. Please note, that the scope is only to frame the cyber security policies and BCP. The tender is for creation of Policies & not for assessment of each application.
6	No of devices (assets) to be tested (Routers, Firewalls, End points, Switches, Servers (if any)) to be tested – IT Infrastructure details	Kindly visit the onsite for further details. Please note, that the scope is only to frame the cyber security policies and BCP. The tender is for creation of Policies & not for assessment of each application.
7	Are there any existing Information Security / Cyber Security Policies created by BL.	No approved policies are present currently
8	Please elaborate on scope of BCP – DR? Will scope be limited to IT or entire Organisation	Scope will be limited to IT
9	Physical Access Control review of how many locations?	Onsite only(Kolkata - Head Office & DR Site)

10	Request you to please have both the bid submission and Technical bid opening dates on the same day as we are travelling from other locations	It is not mandatory for the Bidders to be present on the days of Technical & Price Bid Opening. As per our Purchase Manual, we have to follow the guidelines.
11	Can a vendor who has applied for Cert-in empanelment but yet not received the empanelled letter can participate in the bid? We assure you that we will have the certification before starting the work	No. The bidder should have a valid certificate as on submission date.
12	Scope is not clear. Since it is not a rate contract, we need all web application details and without that effort cannot be done	Policies are to be framed as per the scope mentioned in the Tender Document. Please note, that the scope is only to frame the cyber security policies and BCP. The tender is for creation of Policies & not for assessment of each application.