

**Annexure VIIC : Prebid Queries Clarifications Sheet for Bidders****Date: 24.04.2017****RFP Reference No.: BL/IT/HO/WEB/LT/201718/0001 dated 18.04.2017****Tender For Creation of Cyber Security Policies for Balmer Lawrie**

<b>S.No.</b>	<b>Questions</b>	<b>BL Response</b>
1	Web Applications - category of web applications / Platform of the deployment, how many users use this application, How big is the deployment is it distributed or single location/ is it internet facing.	The Policies which are needed to be framed will not be specific to the Web Applications / Databases / Mobile Applications / SAP / Websites / Network Devices / Laptop / Desktop / Servers of Balmer Lawrie. They should be however aligned to Govt. Guidelines / National Cyber Security Policy.
2	Databases - No of category server / external hosted or internal	The Policies which are needed to be framed will not be specific to the Web Applications / Databases / Mobile Applications / SAP / Websites / Network Devices / Laptop / Desktop / Servers of Balmer Lawrie. They should be however aligned to Govt. Guidelines / National Cyber Security Policy.
3	SAP - Platform deployed in how many locations and is it deployed and how many users	The Policies which are needed to be framed will not be specific to the Web Applications / Databases / Mobile Applications / SAP / Websites / Network Devices / Laptop / Desktop / Servers of Balmer Lawrie. They should be however aligned to Govt. Guidelines / National Cyber Security Policy.
4	Mobile Applications - How many types	The Policies which are needed to be framed will not be specific to the Web Applications / Databases / Mobile Applications / SAP / Websites / Network Devices / Laptop / Desktop / Servers of Balmer Lawrie. They should be however aligned to Govt. Guidelines / National Cyber Security Policy.
5	Websites - How many is it all similar of different functionality	The Policies which are needed to be framed will not be specific to the Web Applications / Databases / Mobile Applications / SAP / Websites / Network Devices / Laptop / Desktop / Servers of Balmer Lawrie. They should be however aligned to Govt. Guidelines / National Cyber Security Policy.
6	Network Devices - What all type of Network devices and functions	The Policies which are needed to be framed will not be specific to the Web Applications / Databases / Mobile Applications / SAP / Websites / Network Devices / Laptop / Desktop / Servers of Balmer Lawrie. They should be however aligned to Govt. Guidelines / National Cyber Security Policy.
7	Laptop / Desktop – configurations and any softwares	The Policies which are needed to be framed will not be specific to the Web Applications / Databases / Mobile Applications / SAP / Websites / Network Devices / Laptop / Desktop / Servers of Balmer Lawrie. They should be however aligned to Govt. Guidelines / National Cyber Security Policy.

8	Servers - (Operating system and Hardware / Virtual), how many server are in use	The Policies which are needed to be framed will not be specific to the Web Applications / Databases / Mobile Applications / SAP / Websites / Network Devices / Laptop / Desktop / Servers of Balmer Lawrie. They should be however aligned to Govt. Guidelines / National Cyber Security Policy.
9	Please specify the documents to be referred to meet their requirement as mentioned for the preparation of Cyber Security Policy Draft Document which should be mapped with National Cyber Security Policy & Government Guidelines/ Circulars	Govt. Guidelines / Circulars / National Cyber Security Policy has to be followed while creating the Cyber Security Policy Document
10	Eligibility: The bidder's organization should not have incurred losses in the past 3 years. Request you to consider profitability in last 2 out of 3 years (FY16-17, FY 15-16, FY 4-15)	Can be decided by the Tender Committee.
11	Requesting validity of PBG along with word document to share with bank for their reference and vetting.	PBG should be valid for 6 months.
12	Variation in taxes should be to consider if there is any changes from Govt	Taxes will be considered which are as applicable.
13	Tentative time line for completing the project & accepting the final report for Cyber security policies to be discussed, since 60% payment is linked with the same apart from late delay (LD) clause.	Maximum Total Timeline for the project can be 45 days from the starting to the ending of the project as mentioned in the Tender Document.
14	Section IV: Availability of Manpower Point ii: Minimum 1 CISM, 1 CISA, 1 ISO:27000 Implementer Page 16 :  Since the requirement is of formation of Cyber Security Policies for Balmer Lawrie, certifications like CISA, CISSP or ISO 27000 Implementer is suffice. We request you to please amend the requirement of CISA Professional for the same	Can be decided by the Tender Committee.